



**AZROCK COMMERCIAL HOMOGENEOUS TILE  
10-YEAR LIMITED WARRANTY  
FOR PROFESSIONAL INSTALLATIONS**

**I. Warranty**

This warranty applies to all first quality Azrock Brand Commercial Homogeneous Tile, installed by qualified professional installer according to flooring manufacturer recommended procedures.

Azrock Commercial Homogeneous Tile is guaranteed to be free of manufacturing defects for a period of Ten years from the date of original purchase. If a manufacturing defect is detected, reported and verified by Tarkett within two years from the date of original purchase, Tarkett will repair or replace the defective area of floor at no charge, including reasonable labor costs. Reasonable labor costs are the average charged by local flooring contractors to install or repair similar material.

If a manufacturing defect is detected, reported and verified by Tarkett in the third through tenth year after the date of original purchase, Tarkett will provide replacement tile for the defective area or floor, but will not pay any labor costs.

If replacement material is required pursuant to this warranty and the defective material has been discontinued or otherwise is unavailable, Tarkett reserves the right to select and supply similar Tarkett replacement material.

If Tarkett is not able to provide replacement and repair is not commercially practicable or cannot be made on a timely basis Tarkett at its discretion may elect to refund the material purchase price paid, prorated from the date of purchase.

**II. Exclusions to Warranty**

- A. Damages or customer's dissatisfaction caused by improper installation (including, but not limited to, use of Tarkett adhesive, underlayment and sundry items), maintenance or use when seller's recommendations are not followed. Tarkett installation and maintenance instructions are available from your flooring dealer or Tarkett's Commercial Installation Services.
- B. Surface damage caused by stains (including those caused by Asphalt paving, sealers, carpet dyes and rubber backed mats), burns, scuffs, indentation (including improperly casted chairs, high heels, rolling loads and furnishings/fixtures without proper floor protectors) or exposure to direct sunlight.
- C. Labor expenses for floors installed with visible defects.
- D. Cost of labor to remove and replace furniture, fixtures and equipment attached to the surface upon which corrective work or replacement is to be done.
- E. Damage caused by subfloor moisture, hydrostatic pressure or alkali.
- F. Claims regarding any difference between actual flooring and samples or photographs.
- G. This warranty is non-transferable and does not apply to sales of irregular material. It solely constitutes the full extent of Tarkett's responsibility, shall be the exclusive remedy, AND IS IN LIEU OF ALL OTHER WARRANTIES, EXPRESS OR IMPLIED, INCLUDING MERCHANT ABILITY AND FITNESS FOR A PARTICULAR PURPOSE. ALL OTHER DAMAGES AND EXPENSES OF WHATEVER NATURE, WHETHER BASED UPON NEGLIGENCE OR OTHERWISE, INCLUDING CONSEQUENTIAL DAMAGES, SPECIFICALLY ARE EXCLUDED FROM TARKETT'S LIABILITY. THESE PROVISIONS APPLY SOLELY TO TARKETT FLOOR PRODUCTS SOLD HEREUNDER. THIS WARRANTY IS NOT EXTENDED TO CONSUMERS.